



# RESPONSE

NOTTINGHAMSHIRE AMBULANCE SERVICE STAFF NEWSLETTER.

28596

## NEW BID TO CURB INJURIES

**THERE'S a new user-friendly report form aimed at helping prevent accidents.**

New government Health and Safety Executive rules for reporting injuries and violence to employees mean it's vital that staff are aware of the importance of reporting.

The form – the product of a Service working group – is available in all stations and departments. Staff must report all accidents and violent incidents at the earliest possible opportunity.

### Proactive

They also have to record them in their station or department accident and occurrence books.

Sue Woodward, assistant personnel officer said: "The Trust wants a proactive approach to the prevention of accidents. We work as a team, and there is a mutual responsibility for each other's health and safety. It's in everyone's interest to report and prevent accidents."

And another working group – chaired by station officer Arthur Jamison – is examining the increasing level of violence affecting crews on the road.

The group members are – leading ambulance paramedic

### Update

Terry Whotton, ambulance technician Maria Battison and ambulance care assistant Jane Mitkova.

The working group's task is to define violence – and how to deal with it when it occurs. So far, they've discussed the different forms of violence, including physical, verbal and unintentional.

There's also 'perceived' violence – when a member of staff feels threatened by a situation.

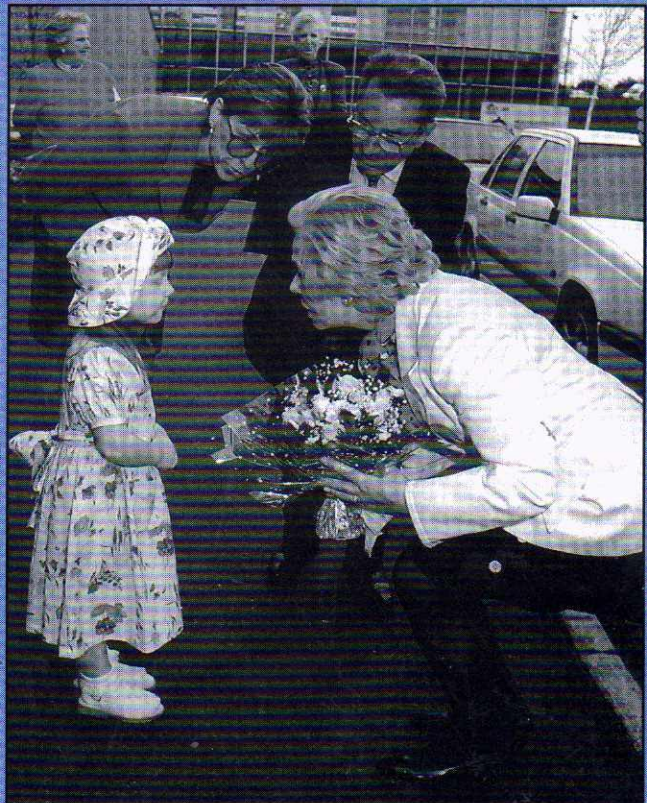
### Victim Support

The group will be recommending training on prevention – spotting potentially violent situations and then 'handling' them.

They will also discuss victim support for those unlucky enough to be assaulted.

The findings will be presented to the Management Executive Team.

## OOPS MA'AM I FORGOT TO CURTSY!



*THE Duchess of Kent, one of the most popular members of the Royal family, paid a special visit to Beechdale HQ on 2 May.*

*The Duchess, who has a deep interest in the ambulance service, presented Queen's Medals for Long Service, met proud members of staff, and talked to them about their work.*

*• ABOVE: "These flowers are for you - sorry I forgot to curtsy!" Young Jade Ross presents a posy to the Duchess, watched by mum Nicola (from HQ) and chairman Peter Featherby.*

**SEE ALL THE PICTURES FROM THE ROYAL VISIT - PAGES 2 & 3**





•ABOVE: Cliff Bramley tells the Duchess about a typical day as a voluntary ambulance service car driver.



•ABOVE: Deep interest from HRH as paramedics Reg Johnson (left) and Dave Johnson explain techniques for resuscitating babies with the new baby emergency carrier.



•ABOVE: The Duchess meets executive and non-executive directors. From left, Neil Konieczny, Amanda Playle, Mukesh Panchal and Alan Baines.

# A RIGHT R



•ABOVE: David Rowe (left), Ron Fletcher (seated) and Bill Appleby explain the 24-hour, 365-day-a-year operations of the Service's control room.



•ABOVE: Pictured with the Lord Handy are (l to r) the three staff presented to the Duchess - John Peter Branthwaite, who along with the other two staff were presented by the Lord Handy with the Queen's Medal for Bravery.



•LEFT: Mike Handy receives his Queen's Long Service Medal.



•RIGHT: Brian Collins, clinical advisor on manual handling, demonstrates the Lumbar Motion Monitor which will help identify the risks associated with manual handling techniques.

# ROYAL AFFAIR



•BELOW: Training Officer Gary Spiers gives a running commentary as Roy Everitt (left) and Mark Edwards undergo paramedic refresher training.



•ABOVE: Geoff Walker gives a guided tour of an A&E vehicle.



## APPOINTMENTS

### NEW APPOINTMENT

**SUSAN O'BRIEN**  
Liaison Assistant, City  
Liaison

### TRANSFERS FROM DERBYSHIRE AMBULANCE SERVICE

**ANN LITCHFIELD &  
LESLEY WATSON**  
Eastwood  
**SIMON HOLMES &  
JOHN MAGSON**  
Kings Mill

### TERMINATIONS (Retiring or Leaving)

**BRIAN STOREY**  
Vehicle Cleaner at  
Kings Mill  
**FREDERICK LEEMING**  
Ambulance Technician  
at Arnold  
**JOHN SHAW**  
Leading Ambulance  
Technician at Retford  
**MAY-BO MCALLISTER**  
Rota Manager at HQ

**TO AMBULANCE  
PARAMEDIC STATUS**  
**CHRIS REA** at Beechdale  
**ELAINE MELLOR** at  
Wilford

**TO AMBULANCE CARE  
ASSISTANT DOUBLE  
CREW**  
**RICHARD CASSON** at  
Eastwood

**TO CONTROL  
ASSISTANT**  
**FRANCESCA LEE** at HQ

Congratulations to Elaine  
Gilliat on the birth of her  
little girl Olivia.

## OUR PARATED WINGS HIS WAY TO THE STATES

PARATED is making his  
very first trip abroad. He's  
moving to Topeka, the  
capital of Kansas State.

Paramedic Geoff Earp of  
Wilford station, is sending a  
ParaTed to the son of  
American student nurse  
Nancy Henderson - who  
spent a day with him as  
part of a training visit.

Geoff said: "ParaTed  
helps calm down distressed  
and frightened children. It's  
good to know he'll be  
spreading the message  
across the Atlantic."

## STAFF SUGGESTION SCHEME



THE STAFF Suggestion Scheme continues to produce bright ideas.

Wilford ambulance technician John Sneap suggested cutting the running times of the extractor fans at his station by 15 minutes; and changing the timing so that they only activate once the automatic garage shutter doors are closing.

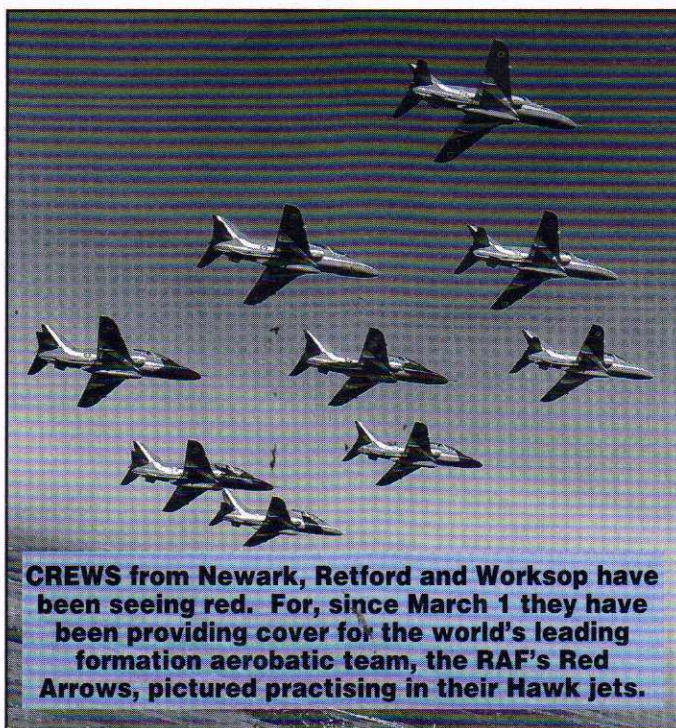
The exhaust fumes would then be safely cleared, and running costs cut. The fans would work for only five minutes, and suck in less cold air (this used to trigger the overhead heaters).

Both suggestions have been used at Wilford, and are being considered for other stations with similar doors.

The change in the timing of the fans will result in a saving of £420 per year for the Trust, with even greater savings predicted.

Keep those bright ideas coming!

# UP UP & AWAY!



**CREWS from Newark, Retford and Worksop have been seeing red. For, since March 1 they have been providing cover for the world's leading formation aerobatic team, the RAF's Red Arrows, pictured practising in their Hawk jets.**

## QUALITY QUOTES

THANK you for the excellent service provided by two of your staff...I would commend them to you as excellent representatives of your service.

**CREW: Jayne Middleton  
and Stewart Pearson**  
Kings Mill

YOU all do a wonderful service.

**CREW: Joe Taylor and  
Dave Seaton**  
Beechdale

THANK you to the two crews who helped me. They do a wonderful job and they work in such a good and kind way.

**CREWS: Mathew Emmonds  
and Phil Green,**  
Stapleford; **Ray Buckland  
and Rob Arberry**  
Beechdale

WE have always appreciated the work you do and it is so reassuring to know there is someone to help when needed.

**CREW: Pete Berry and  
Mick Place**  
Kings Mill

PHIL Morris has taken over responsibility for PR from Bridget Conneally, and Joanne Powell is the contact at Myles Communication Group. If you have any bright ideas for stories, feel free to let Phil or Joanne know! Due to the royal visit coverage, the spotlight on Kings Mill will appear in the next issue.

THE 'Over The Hill Gang' have been at it again. Malcolm 'Dixie' Dean, Ray Buckland, Rob Arberry and Dave Peacock have organised a final knees-up to raise money for Tim Reddish, the blind swimmer sponsored for the Paralympics. The bash is on 7 June at the Weston Club on Derby Road. The disco is the last event arranged before Tim heads off to the Atlanta Paralympics in August. The 'gang' have helped fund Tim's training all over the world. He's already a World Champion, Olympic gold medallist and World Record holder. As 'Dixie' said: "We've picked a winner!"